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2005 DIAGNOSIS CODES

CONTENTS

• 2005 ICD-9-CM DIAGNOSIS CHANGES

2005 ICD-9-CM DIAGNOSIS CHANGES

Effective for dates of service on and after October 1, 2004, Missouri Medicaid will begin accepting the 2005 International Classification of Diseases, 9th Revision, Clinical Modification (ICD-9-CM) diagnosis codes. For all claims with dates of service October 1, 2004 and after, providers must use the 2005 ICD-9-CM diagnosis codes. The Health Insurance Portability and Accountability Act (HIPAA) Transaction and Code Set Rule requires the use of national/medical code sets that are valid at the time that the service is provided, and ICD-9-CM is a national/medical code set. ICD-9-CM codes submitted on claims must be valid at the time the service is provided. Therefore, Missouri Medicaid can no longer allow a 90-day grace period in billing discontinued ICD-9-CM diagnosis codes.

Listed below are the new, the invalid and the revised diagnosis codes for 2005:

New 2005 Diagnosis Codes

New 2005 Diagnosis Code	New 2005 Diagnosis Codes - Description
066.40	West Nile Fever, unspecified
066.41	West Nile Fever with encephalitis
066.42	West Nile Fever with other neurologic manifestation
066.49	West Nile Fever with other complications
070.70	Unspecified viral hepatitis C without hepatic coma
070.71	Unspecified viral hepatitis C with hepatic coma
252.00	Hyperparathyroidism, unspecified
252.01	Primary hyperparathyroidism
252.02	Secondary hyperparathyroidism, non-renal
252.08	Other hyperparathyroidism
273.4	Alpha-1-antitrypsin deficiency

New 2005	
Diagnosis Code	New 2005 Diagnosis Codes - Description
277.85	Disorders of fatty acid oxidation
277.86	Peroxisomal disorders
277.87	Disorders of mitochondrial metabolism
347.00	Narcolepsy, without cataplexy
347.01	Narcolepsy, with cataplexy
347.10	Narcolepsy in conditions classified elsewhere, without cataplexy
347.11	Narcolepsy in conditions classified elsewhere, with cataplexy
380.03	Chondritis of pinna
453.40	Venous embolism and thrombosis of unspecified deep vessels of lower extremity
453.41	Venous embolism and thrombosis of deep vessels of proximal lower extremity
453.42	Venous embolism and thrombosis of deep vessels of distal lower extremity
477.2	Allergic rhinitis, due to animal (cat) (dog) hair and dander
491.22	Obstructive chronic bronchitis with acute bronchitis
521.06	Dental caries pit and fissure
521.07	Dental caries of smooth surface
521.08	Dental caries of root surface
521.10	Excessive attrition, unspecified
521.11	Excessive attrition, limited to enamel
521.12	Excessive attrition, extending into dentine
521.13	Excessive attrition, extending into pulp
521.14	Excessive attrition, localized
521.15	Excessive attrition, generalized
521.20	Abrasion, unspecified
521.21	Abrasion, limited to enamel
521.22	Abrasion, extending into dentine
521.23	Abrasion, extending into pulp
521.24	Abrasion, localized
521.25	Abrasion, generalized
521.30	Erosion, unspecified
521.31	Erosion, limited to enamel
521.32	Erosion, extending into dentine
521.33	Erosion, extending into pulp
521.34	Erosion, localized
521.35	Erosion, generalized
521.40	Pathological resorption, unspecified
521.41	Pathological resorption, internal
521.42	Pathological resorption, external
521.49	Other pathological resorption
523.20	Gingival recession, unspecified
523.21	Gingival recession, minimal
523.22	Gingival recession, moderate
523.23	Gingival recession, severe
523.24	Gingival recession, localized
523.25	Gingival recession, generalized

New 2005	
Diagnosis	Now 2005 Diamagia Codes Description
Code 524.07	New 2005 Diagnosis Codes - Description
524.07	Excessive tuberosity of jaw Unspecified anomaly of dental arch relationship
524.21	Angle's class I
524.22	Angle's class II
524.23	Angle's class III
	<u> </u>
524.24	Open anterior occlusal relationship
524.25	Open posterior occlusal relationship
524.26	Excessive horizontal overlap
524.27	Reverse articulation
524.28	Anomalies of interarch distance
524.29	Other anomalies of dental arch relationship
524.30	Unspecified anomaly of tooth position
524.31	Crowding of teeth
524.32	Excessive spacing of teeth
524.33	Horizontal displacement of teeth
524.34	Vertical displacement of teeth
524.35	Rotation of teeth
524.36	Insufficient interocclusal distance of teeth (ridge)
524.37	Excessive interocclusal distance of teeth
524.39	Other anomalies of tooth position
524.50	Dentofacial functional abnormality, unspecified
524.51	Abnormal jaw closure
524.52	Limited mandibular range of motion
524.53	Deviation in opening and closing of the mandible
524.54	Insufficient anterior guidance
524.55	Centric occlusion maximum intercuspation discrepancy
524.56	Non-working side interference
524.57	Lack of posterior occlusal support
524.59	Other dentofacial functional abnormalities
524.64	Temporomandibular joint sounds on opening and/or closing the jaw
524.75	Vertical displacement of alveolus and teeth
524.76	Occlusal plane deviation
524.81	Anterior soft tissue impingement
524.82	Posterior soft tissue impingement
524.89	Other specified dentofacial anomalies
525.20	Unspecified atrophy of edentulous alveolar ridge
525.21	Minimal atrophy of the mandible
525.22	Moderate atrophy of the mandible
525.23	Severe atrophy of the mandible
525.24	Minimal atrophy of the maxilla
525.25	
	Moderate atrophy of the maxilla
525.26	Severe atrophy of the maxilla
528.71	Minimal keratinized residual ridge mucosa
528.72	Excessive keratinized residual ridge mucosa

New 2005	
Diagnosis	Now 2005 Diamania Codes Description
Code	New 2005 Diagnosis Codes - Description
528.79	Other disturbances of oral epithelium, including tongue
530.86	Infection of esophagostomy
530.87	Mechanical complication of esophagostomy
588.81	Secondary hyperparathyroidism (of renal origin)
588.89	Other specified disorders resulting from impaired renal function
618.00	Unspecified prolapse of vaginal walls
618.01	Cystocele, midline
618.02	Cystocele, lateral
618.03	Urethrocele
618.04	Rectocele
618.05	Perineocele
618.09	Other prolapse of vaginal walls without mention of uterine prolapse
618.81	Incompetence or weakening of pubocervical tissue
618.82	Incompetence or weakening of rectovaginal tissue
618.83	Pelvic muscle wasting
618.89	Other specified genital prolapse
621.30	Endometrial hyperplasia, unspecified
621.31	Simple endometrial hyperplasia without atypia
621.32	Complex endometrial hyperplasia without atypia
621.33	Endometrial hyperplasia with atypia
622.10	Dysplasia of cervix, unspecified
622.11	Mild dysplasia of cervix
622.12	Moderate dysplasia of cervix
629.20	Female genital mutilation status, unspecified
629.21	Female genital mutilation Type I status
629.22	Female genital mutilation Type II status
629.23	Female genital mutilation Type III status
692.84	Contact dermatitis and other eczema due to animal (cat) (dog) dander
705.21	Primary focal hyperhidrosis
705.22	Secondary focal hyperhidrosis
707.00	Decubitus ulcer, unspecified site
707.01	Decubitus ulcer, elbow
707.02	Decubitus ulcer, upper back
707.03	Decubitus ulcer, lower back
707.04	Decubitus ulcer, hip
707.05	Decubitus ulcer, buttock
707.06	Decubitus ulcer, ankle
707.07	Decubitus ulcer, heel
707.09	Decubitus ulcer, other site
758.31	Cri-du-chat syndrome
758.32	Velo-cardio-facial syndrome
758.33	Other microdeletions
758.39	Other autosomal deletions
780.58	Sleep related movement disorder
7.00.00	- Josephalata movement allocation

New 2005 Diagnosis Code	Now 2005 Diagnosis Codes Description
788.38	New 2005 Diagnosis Codes - Description Overflow incontinence
790.95	Elevated C-reactive protein (CRP)
790.93	Elevated C-reactive protein (CKF)
795.03	Papanicolaou smear of cervix with low grade squamous intraepithelial lesion (LGSIL)
795.04	Papanicolaou smear of cervix with high grade squamous intraepithelial lesion (HGSIL)
795.05	Cervical high risk human papillomavirus (HPV) DNA test positive
795.08	Nonspecific abnormal papanicolaou smear of cervix, unsatisfactory smear
796.6	Nonspecific abnormal findings on neonatal screening
V01.71	Contact or exposure to varicella
V01.79	Contact or exposure to other viral diseases
V01.83	Contact or exposure to escherichia coli (E. coli)
V01.84	Contact or exposure to meningococcus
V46.11	Dependence on respirator, status
V46.12	Encounter for respirator dependence during power failure
V49.83	Awaiting organ transplant status
V58.44	Aftercare following organ transplant
V58.66	Long-term (current) use of aspirin
V58.67	Long-term (current) use of insulin
V69.4	Lack of adequate sleep
V72.31	Routine gynecological examination
V72.32	Encounter for Papanicolaou cervical smear to confirm findings of recent normal smear following intial abnormal smear
V72.40	Pregnancy examination or test, pregnancy unconfirmed
V72.41	Pregnancy examination or test, negative result
V84.01	Genetic susceptibility to malignant neoplasm of breast
V84.02	Genetic susceptibility to malignant neoplasm of ovary
V84.03	Genetic susceptibility to malignant neoplasm of prostate
V84.04	Genetic susceptibility to malignant neoplasm of endomentrium
V84.09	Genetic susceptibility to other malignant neoplasm
V84.8	Genetic susceptibility to other disease

2005 Invalid Diagnosis Codes

2005 Invalid Diagnosis Code	2005 Invalid Diagnosis Codes - Description
066.4	West Nile Fever
252.0	Hyperparathyroidism
347	Cataplexy and narcolepsy
521.1	Excessive attrition
521.2	Abrasion
521.3	Erosion
521.4	Pathological resorption

2005 Invalid Diagnosis	
Code	2005 Invalid Diagnosis Codes - Description
523.2	Gingival recession
524.2	Anomalies of dental arch relationship
524.3	Anomalies of tooth position
524.5	Dentofacial functional abnormalities
524.8	Other specified dentofacial anomalies
525.2	Atrophy of edentulous alveolar ridge
528.7	Other disturbances of oral epithelium, including tongue
588.8	Other specified disorders resulting from impaired renal function
618.0	Prolapse of vaginal walls without mention of uterine prolapse
618.8	Other specified genital prolapse
621.3	Endometrial cystic hyperplasia
622.1	Dysplasia of cervix (uteri)
707.0	Decubitus ulcer
758.3	Autosomal deletion syndromes
V01.7	Other viral diseases
V46.1	Respirator
V72.3	Gynecological examination
V72.4	Pregnancy examination or test, pregnancy unconfirmed

2005 Revised Diagnosis Codes

2005 Revised	
Diagnosis Code	2005 Revised Diagnosis Codes - Description
	Bacteroides fragilis
070.41	Acute hepatitis C with hepatic coma
070.51	Acute hepatitis C without mention of hepatic coma
	Diabetes mellitus without mention of complication, type II or unspecified type, not stated as uncontrolled
	Diabetes mellitus without mention of complication, type I [juvenile type], not stated as uncontrolled
	Diabetes mellitus without mention of complication, type II or unspecified type, uncontrolled
250.03	Diabetes mellitus without mention of complication, type I [juvenile type], uncontrolled
250.10	Diabetes with ketoacidosis, type II or unspecified type, not stated as uncontrolled
250.11	Diabetes with ketoacidosis, type I [juvenile type], not stated as uncontrolled
250.12	Diabetes with ketoacidosis, type II or unspecified type, uncontrolled
250.13	Diabetes with ketoacidosis, type I [juvenile type], uncontrolled
250.20	Diabetes with hyperosmolarity, type II or unspecified type, not stated as uncontrolled
250.21	Diabetes with hyperosmolarity, type I [juvenile type], not stated as uncontrolled
250.22	Diabetes with hyperosmolarity, type II or unspecified type, uncontrolled
250.23	Diabetes with hyperosmolarity, type I [juvenile type], uncontrolled
250.30	Diabetes with other coma, type II or unspecified type, not stated as uncontrolled
250.31	Diabetes with other coma, type I [juvenile type], not stated as uncontrolled
250.32	Diabetes with other coma, type II or unspecified type, uncontrolled

2005 Revised Diagnosis	
Code	2005 Revised Diagnosis Codes - Description
250.33	Diabetes with other coma, type I [juvenile type], uncontrolled
250.40	Diabetes with renal manifestations, type II or unspecified type, not stated as uncontrolled
250.41	Diabetes with renal manifestations, type I [juvenile type], not stated as uncontrolled
250.42	Diabetes with renal manifestations, type II or unspecified type, uncontrolled
250.43	Diabetes with renal manifestations, type I [juvenile type], uncontrolled
250.50	Diabetes with ophthalmic manifestations, type II or unspecified type, not stated as uncontrolled
250.51	Diabetes with ophthalmic manifestations, type I [juvenile type], not stated as uncontrolled
250.52	Diabetes with ophthalmic manifestations, type II or unspecified type, uncontrolled
250.53	Diabetes with ophthalmic manifestations, type I [juvenile type], uncontrolled
250.60	Diabetes with neurological manifestations, type II or unspecified type, not stated as uncontrolled
250.61	Diabetes with neurological manifestations, type I [juvenile type], not stated as uncontrolled
250.62	Diabetes with neurological manifestations, type II or unspecified type, uncontrolled
250.63	Diabetes with neurological manifestations, type I [juvenile type], uncontrolled
250.70	Diabetes with peripheral circulatory disorders, type II or unspecified type, not stated as uncontrolled
250.71	Diabetes with peripheral circulatory disorders, type I [juvenile type], not stated as uncontrolled
250.72	Diabetes with peripheral circulatory disorders, type II or unspecified type, uncontrolled
250.73	Diabetes with peripheral circulatory disorders, type I [juvenile type], uncontrolled
250.80	Diabetes with other specified manifestations, type II or unspecified type, not stated as uncontrolled
250.81	Diabetes with other specified manifestations, type I [juvenile type], not stated as uncontrolled
250.82	Diabetes with other specified manifestations, type II or unspecified type, uncontrolled
250.83	Diabetes with other specified manifestations, type I [juvenile type], uncontrolled
250.90	Diabetes with unspecified complication, type II or unspecified type, not stated as uncontrolled
250.91	Diabetes with unspecified complication, type I [juvenile type], not stated as uncontrolled
250.92	Diabetes with unspecified complication, type II or unspecified type, uncontrolled
250.93	Diabetes with unspecified complication, type I [juvenile type], uncontrolled
286.5	Hemorrhagic disorder due to intrinsic circulating anticoagulants
290.40	Vascular dementia, uncomplicated
290.41	Vascular dementia, with delirium
290.42	Vascular dementia, with delusions
290.43	Vascular dementia, with depressed mood
291.1	Alcohol-induced persisting amnestic disorder
291.2	Alcohol-induced persisting dementia
291.3	Alcohol-induced psychotic disorder with hallucinations
291.5	Alcohol-induced psychotic disorder with delusions

2005 Revised	
Diagnosis Code	2005 Revised Diagnosis Codes - Description
291.89	Other specified alcohol-induced mental disorders
291.9	Unspecified alcohol-induced mental disorders
292.0	Drug withdrawal
292.11	Drug-induced psychotic disorder with delusions
292.12	Drug-induced psychotic disorder with hallucinations
292.82	Drug-induced persisting dementia
292.83	Drug-induced persisting amnestic disorder
292.84	Drug-induced mood disorder
293.0	Delirium due to conditions classified elsewhere
293.81	Psychotic disorder with delusions in conditions classified elsewhere
293.82	Psychotic disorder with hallucinations in conditions classified elsewhere
293.83	Mood disorder in conditions classified elsewhere
293.84	Anxiety disorder in conditions classified elsewhere
293.89	Other specified transient mental disorders due to conditions classified elsewhere, other
293.9	Unspecified transient mental disorder in conditions classified elsewhere
294.0	Amnestic disorder in conditions classified elsewhere
294.8	Other persistent mental disorders due to conditions classified elsewhere
294.9	Unspecified persistent mental disorders due to conditions classified elsewhere
295.40	Schizophreniform disorder, unspecified
295.41	Schizophreniform disorder, subchronic
295.42	Schizophreniform disorder, chronic
295.43	Schizophreniform disorder, subchronic with acute exacerbation
295.44	Schizophreniform disorder, chronic with acute exacerbation
295.45	Schizophreniform disorder, in remission
295.60	Schizophrenic disorders, residual type, unspecified
295.61	Schizophrenic disorders, residual type, subchronic
295.62	Schizophrenic disorders, residual type, chronic
295.63	Schizophrenic disorders, residual type, subchronic with acute exacerbation
295.64	Schizophrenic disorders, residual type, chronic with acute exacerbation
295.65	Schizophrenic disorders, residual type, in remission
295.70	Schizoaffective disorder, unspecified
295.71	Schizoaffective disorder, subchronic
295.72	Schizoaffective disorder, chronic
295.73	Schizoaffective disorder, subchronic with acute exacerbation
295.74	Schizoaffective disorder, chronic with acute exacerbation
295.75	Schizoaffective disorder, in remission
296.00	Bipolar I disorder, single manic episode, unspecified
296.01	Bipolar I disorder, single manic episode, mild
296.02	Bipolar I disorder, single manic episode, moderate
296.03	Bipolar I disorder, single manic episode, severe, without mention of psychotic behavior
296.04	Bipolar I disorder, single manic episode, severe, specified as with psychotic behavior
296.05	Bipolar I disorder, single manic episode, in partial or unspecified remission

2005 Revised	
Diagnosis Code	2005 Revised Diagnosis Codes - Description
296.06	Bipolar I disorder, single manic episode, in full remission
296.40	Bipolar I disorder, single manic episode, in ruii remission Bipolar I disorder, most recent episode (or current) manic, unspecified
296.41	Bipolar I disorder, most recent episode (or current) manic, mild
296.42	Bipolar I disorder, most recent episode (or current) manic, moderate
296.43	Bipolar I disorder, most recent episode (or current) manic, severe, without mention of
	psychotic behavior
296.44	Bipolar I disorder, most recent episode (or current) manic, severe, specified as with psychotic behavior
296.45	Bipolar I disorder, most recent episode (or current) manic, in partial or unspecified remission
296.46	Bipolar I disorder, most recent episode (or current) manic, in full remission
296.50	Bipolar I disorder, most recent episode (or current) depressed, unspecified
296.51	Bipolar I disorder, most recent episode (or current) depressed, mild
296.52	Bipolar I disorder, most recent episode (or current) depressed, moderate
296.53	Bipolar I disorder, most recent episode (or current) depressed, severe, without mention of psychotic behavior
296.54	Bipolar I disorder, most recent episode (or current) depressed, severe, specified as with psychotic behavior
296.55	Bipolar I disorder, most recent episode (or current) depressed, in partial or unspecified remission
296.56	Bipolar I disorder, most recent episode (or current) depressed, in full remission
296.60	Bipolar I disorder, most recent episode (or current) mixed, unspecified
296.61	Bipolar I disorder, most recent episode (or current) mixed, mild
296.62	Bipolar I disorder, most recent episode (or current) mixed, moderate
296.63	Bipolar I disorder, most recent episode (or current) mixed, severe, without mention of psychotic behavior
296.64	Bipolar I disorder, most recent episode (or current) mixed, severe, specified as with psychotic behavior
296.65	Bipolar I disorder, most recent episode (or current) mixed, in partial or unspecified remission
296.66	Bipolar I disorder, most recent episode (or current) mixed, in full remission
296.7	Bipolar I disorder, most recent episode (or current) unspecified
296.80	Bipolar disorder, unspecified
296.89	Other and unspecified bipolar disorders, other
296.90	Unspecified episodic mood disorder
296.99	Other specified episodic mood disorder
297.1	Delusional disorder
297.3	Shared psychotic disorder
299.00	Autistic disorder, current or active state
299.01	Autistic disorder, residual state
299.10	Childhood disintegrative disorder, current or active state
299.11	Childhood disintegrative disorder, residual state
299.80	Other specified pervasive developmental disorders, current or active state
299.81	Other specified pervasive developmental disorders, residual state
299.90	Unspecified pervasive developmental disorder, current or active state

2005 Revised	
Diagnosis Code	2005 Revised Diagnosis Codes - Description
299.91	Unspecified pervasive developmental disorder, residual state
300.01	Panic disorder without agoraphobia
300.12	Dissociative amnesia
300.13	Dissociative fugue
300.14	Dissociative identity disorder
300.16	Factitious disorder with predominantly psychological signs and symptoms
300.21	Agoraphobia with panic disorder
300.29	Other isolated or specific phobias
300.4	Dysthymic disorder
300.6	Depersonalization disorder
300.89	Other somatoform disorders
300.9	Unspecified nonpsychotic mental disorder
301.22	Schizotypal personality disorder
301.4	Obsessive-compulsive personality disorder
301.81	Narcissistic personality disorder
301.82	Avoidant personality disorder
301.83	Borderline personality disorder
302.0	Ego-dystonic sexual orientation
302.3	Transvestic fetishism
302.6 302.71	Gender identity disorder in children
302.71	Hypoactive sexual desire disorder Female orgasmic disorder
302.74	Male orgasmic disorder
302.75	Premature ejaculation
302.76	Dyspareunia, psychogenic
302.85	Gender identity disorder in adolescents or adults
304.10	Sedative, hypnotic or anxiolytic dependence, unspecified
304.11	Sedative, hypnotic or anxiolytic dependence, continuous
304.12	Sedative, hypnotic or anxiolytic dependence, episodic
304.13	Sedative, hypnotic or anxiolytic dependence, in remission
305.40	Sedative, hypnotic or anxiolytic abuse, unspecified
305.41	Sedative, hypnotic or anxiolytic abuse, continuous
305.42	Sedative, hypnotic or anxiolytic abuse, episodic
305.43	Sedative, hypnotic or anxiolytic abuse, in remission
307.0	Stuttering
307.21	Transient tic disorder
307.22	Chronic motor or vocal tic disorder
307.23	Tourette's disorder
307.3	Stereotypic movement disorder
307.45	Circadian rhythm sleep disorder
307.46	Sleep arousal disorder
307.51	Bulimia nervosa
307.53	Rumination disorder
307.89	Other, pain disorder related to psychological factors

2005 Revised	
Diagnosis Code	2005 Revised Diagnosis Codes - Description
309.0	Adjustment disorder with depressed mood
309.24	Adjustment disorder with anxiety
309.28	Adjustment disorder with mixed anxiety and depressed mood
309.3	Adjustment disorder with disturbance of conduct
309.4	Adjustment disorder with mixed disburbance of emotions and conduct
309.81	Posttraumatic stress disorder
310.1	Personality change due to conditions classified elsewhere
313.23	Selective mutism
313.81	Oppositional defiant disorder
313.9	Unspecified emotional disturbance of childhood or adolescence
315.1	Mathematics disorder
315.31	Expressive language disorder
315.32	Mixed receptive-expressive language disorder
315.4	Developmental coordination disorder
521.7	Intrinsic posteruptive color changes
760.70	Noxious influences affecting fetus or newborn via placenta or breast milk, unspecified noxious substance
760.71	Noxious influences affecting fetus or newborn via placenta or breast milk, alcohol
760.72	Noxious influences affecting fetus or newborn via placenta or breast milk, narcotics
760.73	Noxious influences affecting fetus or newborn via placenta or breast milk, hallucinogenic agents
760.74	Noxious influences affecting fetus or newborn via placenta or breast milk, anti- infectives
760.75	Noxious influences affecting fetus or newborn via placenta or breast milk, cocaine
760.76	Noxious influences affecting fetus or newborn via placenta or breast milk, diethylstilbestrol [DES]
760.79	Noxious influences affecting fetus or newborn via placenta or breast milk, other
780.8	Generalized hyperhidrosis
795.00	Abnormal glandular Papanicolaou smear of cervix
795.01	Papanicolaou smear of cervix with atypical squamous cells of undetermined significance (ASC-US)
795.02	Papanicolaou smear of cervix with atypical squamous cells cannot exclude high grade squamous intraepithelial lesion (ASC-H)
795.09	Other abnormal Papanicolaou smear of cervix and cervical HPV
V07.4	Hormone replacement therapy (postmenopausal)

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MC+ Managed Care: The information contained in this bulletin applies to coverage for:

- MC+ Fee-for-Service
- Medicaid Fee-for-Service
- Services not included in MC+ Managed Care

Questions regarding MC+ Managed Care benefits should be directed to the patient's MC+ Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MC+ card or by calling the Interactive Voice Response (IVR) System at 1-800-392-0938 and using Option One.

Provider Communications Hotline 800-392-0938 or 573-751-2896